



May 12, 2020

Dear Smith Village Family,

We are grateful to report 11 current residents' victory over COVID-19 has been confirmed when they were retested and received negative test results. In addition, one person, who tested positive while at Smith Village for short-term stay rehab, tested negative for the virus and returned to her home.

<i>Residents on campus in hospital</i>	Total tested	Current Positive Diagnosis	Current Negative Diagnosis	Current Results Pending	Current Recovered	Deceased
Isolation unit	0	10	0	0	10	11
Skilled nursing care	55	0	31	0	0	0
Assisted living	66	1	56	0	1	1
Independent living	104	1	103	0	0	0
	225	12	190	0	11	12

Ten residents, who have tested positive, are being cared for in our COVID-19 isolation unit housed in the skilled nursing wing. One resident is quarantined and recuperating in that person's independent living apartment and, if needed, can be moved to the isolation unit. One resident currently is in the hospital.

With sadness we continue to mourn the passing of our 12 residents who succumbed to the virus.

<i>Employees</i>	Total tested	Current Positive Diagnosis	Current Negative Diagnosis	Current Results Pending	Current Recovered Now at Work
	205	37	167	1	29

We also are pleased to report that 29 of our staff members, who had tested positive for the virus, have recovered and been cleared by their physician. In accordance with CDC guidelines, all are working again at Smith Village. Eight staff members, who tested positive, remain at home while they recuperate.

As our first priority, we always communicate immediately with residents and their families as well as with employees when we receive a positive test result. If and when a resident or employee may have had a known, direct exposure, we also notify them directly.

As you know, Smith Village observes all HIPAA regulations. And we encourage you to respect the privacy of every resident and staff member.

This letter also affords an opportunity for us to update all residents, families and staff about our ongoing mitigation strategies related to COVID-19 and any related impact on the normal operations within our community.

We have completed testing for residents and employees who requested it, whether or not they had symptoms. Going forward, Smith Village will schedule a test when it is needed or requested. We believe taking this evidence-based approach makes it possible to identify asymptomatic individuals and to reduce the likelihood of transmission.

Smith Village has a designated area within our community for residents diagnosed positive with COVID-19. Also following recommendation of the CDC, CMS and local health authorities, our staff continues to wear full-PPE, including gowns, masks, goggles and face shields when inside our COVID-19 designated area. As you have likely seen, all staff have been wearing universal face masks for some time.

Smith Village continues to screen all staff members before and during each shift; to restrict all visitors; and to cancel all communal gatherings and field trips. These are just a few of the many guidelines that Smith Village follows to protect the safety and well-being of all residents and staff members.

In addition to this weekly update, we distribute notices within 12 hours of learning about a new occurrence of the virus for a resident or staff member here as another way to comply with guidelines published by the Illinois Department of Public Health. Like this letter, these notices will include a resident's level of living and confirm appropriate actions were taken.

With this weekly update, our intention is to keep you informed about the status of our residents and staff who have been tested for COVID-19, and provide details including diagnosis and progress. We also post this letter at SmithVillage.org.

Please be confident the data we share is the most accurate and current so there may be some variances from what is currently posted on IDPH's website.

We remain steadfast in our commitment to adhering to all protocols and practices directed by Centers for Disease Control and Prevention, Illinois Department of Public Health and Centers for Medicare and Medicaid.

Please use COVID19SmithVillage@SmithSeniorLiving.org to send us your questions and share your suggestions. A senior staff member directs your correspondence to the appropriate staff member who will contact you.

Sincerely yours,

A handwritten signature in black ink that reads "Marti Jatis". The signature is written in a cursive style with a large, stylized initial "M".

Marti Jatis
Executive Director