



May 26, 2020

Dear Smith Village Family,

As we anticipate our move into Phase Three of *Restore Illinois* as well as making necessary adjustments for Chicagoans, we have prepared a comprehensive plan, which we will send later this week, to incrementally open areas of our campus when it is safely possible to do so.

Our decision-making process is guided by CMS, CDC and Illinois and Chicago Departments of Public Health guidelines—plus our own experience in mitigating the spread of COVID-19 at Smith Village.

Smith Village's weekly update

A total of 20 residents have recovered from COVID-19. Currently, three residents are still positive: two remain in our isolation unit; one, quarantined in that person's independent living apartment, is recuperating there.

We also report negative test results for all residents in the following wings:

- 44 residents in our skilled nursing care, outside the isolation unit
- 55 residents in our assisted living wing
- 106 residents in our independent living apartments

This weekend, one resident passed away. Please join us in supporting families and friends of our 14 residents who succumbed to the virus.

Since last Tuesday, there has been no change in the status of 168 Smith Village staff members who tested negative for COVID-19. We have welcomed back 30 employees, who had tested positive and now are recovered and returned to work, in accordance with CDC guidelines. Seven staff members, currently testing positive, are at home recovering

At Smith Village, we carefully observe all HIPAA regulations. Please join us in respecting the privacy of every resident and staff member.

We recently resumed our ability to move residents to a higher level of care, when needed, and to admit new patients to our skilled nursing care wing. Smith Village is quarantining for 14 days all residents moving to another wing and new residents. This way, we monitor them, and we protect other residents who will be their new neighbors.

We watch for changes in conditions for residents and employees, and continue to offer tests. If someone tests positive, we immediately contact the resident and family or the employee. We also follow IDPH guidelines by notifying you within 12 hours.

The data we share with you is the most current. So please know that you may find some variances from weekly updates on IDPH's website every Friday.

We value your support of our adherence to protocols and practices designed to abate COVID-19. We still follow and adjust to recommendations by CDC, CMS, IDPH and local health authorities. Our staff wears full-PPE, including gowns, masks, goggles and face shields, when inside our isolation unit. Throughout our campus, all staff members wear universal face masks.

Here are just a few more of the many guidelines we follow to protect the safety and well-being of all residents and employees:

- Screen all staff members before and during each shift
- Restrict all visitors
- Still do not plan any communal gatherings and field trips

Our commitment to all residents and staff informs our compliance with all practices related to COVID-19 as directed by Centers for Disease Control and Prevention, Illinois and Chicago Departments of Public Health and Centers for Medicare and Medicaid.

We appreciate your using COVID19SmithVillage@SmithSeniorLiving.org so a senior staff member can ask the appropriate employee to contact you.

Sincerely yours,



Marti Jatis
Executive Director