



June 2, 2020

Dear Smith Village Family,

Because Smith Village has met all the requirements of the Illinois and Chicago Departments of Public Health, we only now can reopen some areas of our campus. Our first steps are designed to encourage residents to spend a small amount of time outside their apartments.

Of course, as we expand programs and services, both residents and staff members follow all mandated practices: wearing a face mask, observing social distancing, practicing hand-hygiene and other precautions including keeping all gatherings to less than 10 people.

Smith Village's weekly update

As part of entering this new phase, Smith Village is providing a report of the current status of COVID-19 on our campus.

- Two residents, who have tested positive for the virus, are in an isolation unit in our skilled nursing care wing. Our staff wears full-PPE, including gowns, masks, goggles and face shields, when inside an isolation room.
- One resident in independent living, who had tested positive, is now awaiting a repeat test result.
- All employees, who tested positive, have recovered. Most are back at work. A few remain still at home and are awaiting approval from their physician to return to Smith Village.

At Smith Village, we carefully observe all HIPAA regulations. Please join us in respecting the privacy of every resident and staff member.

Today's data is accurate and focuses on the present. So please understand that you may see variances from that weekly report, which is cumulative, published on IDPH's website every Friday.

More testing for certain residents, staff

In response to the most recent IDPH guidelines, Smith Village will test on a regular basis all assisted living and skilled nursing care residents and all staff members who provide direct care to them. We also will test new residents and those moving to another level of care and require they observe a 14-day isolation period. And we always will test others if and when the need arises.

As you know, Smith Village has been very proactive in how it makes testing available to residents and employees. Since mid-March, 226 residents and 206 staff members were tested. At this point, many have been tested multiple times.

Reopening begins with services

While each level of living has a custom-designed reopening plan, the goal is the same: to incrementally revitalize our Smith Village lifestyle. We are pleased by your initial response to take advantage of options for dining, fitness training, life enrichment programs, on-campus medical appointments and salon services.

And most important, we are delighted to find a way to make it possible for families to visit residents. How to plan a visit is detailed in my recent letter.

As we reopen our community, we count on your adherence to protocols and practices designed to abate COVID-19. Our commitment to you motivates our compliance with all practices related to COVID-19 as directed by Centers for Disease Control and Prevention, Illinois and Chicago Departments of Public Health and Centers for Medicare and Medicaid Services.

And we continue to

- Screen all staff members before and during each shift
- Restrict all visitors from spending time in our building
- Not plan any large gatherings and field trips

During this period of expanding daily life, please share your suggestions and ask questions by writing to COVID19SmithVillage@SmithSeniorLiving.org. Our senior staff member monitoring all requests will ask the appropriate employee to contact you.

Sincerely yours,



Marti Jatis
Executive Director