



June 9, 2020

Dear Smith Village Family,

We appreciate how you are enjoying services and programs as we reopen Smith Village. We are pleased residents are taking advantage of our salon visits and medical appointments. We encourage more to enroll in fitness and life enrichment programs and to pick-up breakfast and lunch in the MarketPlace.

We have arranged for independent living residents and their families to visit outside on our campus. And we ask families of assisted living to plan outdoor visits and families of skilled nursing care residents to schedule “window visits” by calling Lisa Madsen at 773-474-7316.

It is essential that both residents and staff members follow all mandated practices: wearing a face mask, observing social distancing, practicing hand-hygiene and other precautions.

Smith Village’s weekly update

As part of entering this new phase, Smith Village is providing a report of the current status of COVID-19 on our campus. During the last week, we tested all assisted living and skilled nursing care residents and staff members working in these wings who had not previously tested positive for the virus.

- One resident, who was asymptomatic tested positive for the virus, is isolated in our skilled nursing care wing. Our staff wears full-PPE, including gowns, masks, goggles and face shields, when inside an isolation room.
- All employees, who tested positive, have returned to work. Only two remain still at home and are awaiting approval from their physician to return to Smith Village.

Last week, I also reported on two others: our independent living resident who was retested and received a negative outcome. And the person, who was positive when admitted from the hospital, has completed rehab and is now at home.

At Smith Village, we carefully observe all HIPAA regulations. Please join us in respecting the privacy of every resident and staff member.

Today’s data is accurate and focuses on the present. So please understand that you may see variances from that weekly report, which is cumulative, published on IDPH’s website every Friday.

Current testing protocols

To meet all CDC regulations, Smith Village now conducts weekly tests for all assisted living and skilled nursing care residents and staff members, with the exception of those who tested positive for the virus, until our community is free of COVID-19 for 14 consecutive days. Once we achieve this benchmark, we will shift to monthly testing.

We thank in advance family members and POAs for responding when members of our team call this week to secure verbal consent for future testing.

As we reopen our community, we count on your adherence to protocols and practices designed to abate COVID-19. Our commitment to you motivates our compliance with all practices related to COVID-19 as directed by Centers for Disease Control and Prevention, Illinois and Chicago Departments of Public Health and Centers for Medicare and Medicaid Services.

And we continue to

- Screen all staff members before and during each shift
- Restrict all visitors from spending time in our building
- Not plan any gatherings of more than 10 people or field trips

As we enjoy more of what Smith Village has to offer, please share your suggestions by writing to COVID19SmithVillage@SmithSeniorLiving.org. Our senior staff member monitoring all requests will ask the appropriate employee to contact you.

Sincerely yours,



Marti Jatis
Executive Director