



July 7, 2020

Dear Smith Village Family,

From last week's COVID testing, we have received most of the test results for 87 residents. So far, all are negative. If the few pending results also are negative, Smith Village can discontinue weekly tests for residents because our community is free of COVID-19 for more than 28 days.

We also tested 95 employees and received negative results for all of them. If any resident asks us to do so, we will administer a test for the virus. For the foreseeable future, the Chicago Department of Public Health requires us to continue weekly testing for staff working in assisted living, memory care and skilled nursing care on our campus.

Our comprehensive plans to keep COVID-19 away from our campus follow the restrictions and guidelines published by Centers for Disease Control and Prevention, Illinois and Chicago Departments of Public Health, and Centers for Medicare & Medicaid Services.

We need your cooperation to plan visits

We realize how our initial reopening program sparked a thirst for spending more time together. For this visitation program to be successful, the safety of our residents and staff members remain our most important priority.

We urge everyone to comply with our visitation guidelines.

- Visits with any and all residents are only outdoors in designated areas on our campus
- Visitors must arrive at Smith Village wearing a face mask; observing social distancing of six-feet; using hand sanitizer or washing hands
- For everyone except independent living residents, visits must be scheduled at least 72 hours in advance

Families of assisted living residents must

- Schedule a time to visit at least 72 hours in advance
- Contact Meghan Maple, MMaple@SmithSeniorLiving.org, to plan a visit
- Be turned away if someone shows up without an appointment
- Not plan to take a resident away from our campus except for medically necessary appointments

For clinical and care questions, we ask families to contact Tenira Craig, LPN, assisted living coordinator, at TCraig@SmithSeniorLiving.org.

Families of skilled nursing care residents must

- Schedule a time to visit outdoors 72 hours in advance
- Contact Lisa Madsen at LMadsen@smithseniorliving.org or 773-474-7316 to schedule a visit
- Be pre-screened over the phone no more than 24 hours before their visit
- Due to IDPH regulations, visitors will be turned away if they arrive without an appointment

Only end of life visits are allowed without a 72-hour notice. All visitors will be screened for symptoms of the virus before proceeding into the building.

As a reminder, skilled nursing care residents have visiting hours seven days a week on the lawn to the west of our main entrance at 113th Place beginning at

9:30am

1:30pm

10:30am

2:30pm

On Thursdays, we offer two more times that start at 3:30pm and 5:30pm. This is a reminder all visitors will be prescreened during a phone call.

We are studying how to safely open up more areas, such as the dining rooms for independent living and assisted living residents. We plan to announce this advancement during the next few weeks.

We faithfully follow all regulations

As we expand the reopening of our community, we rely on your adherence to protocols and practices designed to abate COVID-19. Smith Village screens all staff members before and during their shift; restricts all visitors from entering our building; and plans gatherings for 10 or fewer people.

Please send to COVID19SmithVillage@SmithSeniorLiving.org your questions so our senior staff member can ask the appropriate employee to respond to you.

Very truly yours,



Marti Jatis

Executive Director