



September 1, 2020

Dear Smith Village Family,

The Illinois Department of Public Health confirmed Smith Village has met all criteria to be named a CMS Phase Three community, its highest ranking. I am very pleased to share our good news with you because it means—*this week*—we reopen more services and amenities as well as offer more options for visiting.

In addition to the fact our residents have had no new cases of COVID-19 since Friday, May 29, 2020, IDPH determines our status using several factors. They include Chicago's positivity rate, number of admissions to hospitals and their available capacity for treating patients with the virus.

***Expanded visitation program, newly available services***

Smith Village now can arrange indoor visits for skilled nursing care, assisted living and memory care residents in the Oakhaven assisted living wing. As *weather cooperates, outdoor visits still are strongly preferred.*

*For both outdoor and indoor visits with skilled nursing care residents*

- Family members should reserve visiting times at least 72 hours in advance by contacting Lisa Madsen at [LMadsen@smithseniorliving.org](mailto:LMadsen@smithseniorliving.org) or 773-474-7316
- We will move visits indoors if weather is inclement
- All indoor visits will be in the independent living lobby

*For both outdoor and indoor visits with Oakhaven assisted living residents*

- Family members should reserve visiting times at least 72 hours prior by contacting Meghan Maple at [MMaple@SmithSeniorLiving.org](mailto:MMaple@SmithSeniorLiving.org)
- Visits in residents' apartment are scheduled from 10am until 8pm
- If family members prefer, Meghan can schedule an outdoor visit

*For both outdoor and indoor visits with independent living residents*

- Residents continue to make their own plans with guests while complying with the guidelines for all residents
- Visits in residents' apartments are scheduled from 10am until 8pm
- The pub patio and Fitch Garden remain their designated outdoor areas

Visitors are required to

- Plan only one weekly visit per resident
- Limit guests to two people over 18 years of age from the same household
- Comply with all CDC and Smith Village protocols before and during a visit

- Complete all pre-screening and onsite screening before a visit
- Wear their own face mask the entire time they are on campus
- Observe six-foot social distancing in common areas and in apartments
- Practice hand-hygiene
- Report any symptoms of COVID-19 during a three-day period after they are on our campus, to inform Smith Village to help us conduct contact tracing
- Call Joe Kendrick at 773-747-7304 if they are independent living residents or their visitors who experience symptoms during this three-day period

We continue to advise against taking any trip not medically necessary, and may require precautions such as quarantine when a residents returns to Smith Village. We also require all employees, residents and visitors, who visit States and Territories designated as hot spots for COVID-19 by Chicago, to self-quarantine for 14 days. The City updates this list on Tuesdays.

*This Friday, Smith Village opens the salon for skilled nursing care residents. We will follow the same practices already instituted in the other salons on campus, including testing the salon staff every week and following all sanitation and safety guidelines.*

*Communal dining attracts more residents. We are grateful to our dining staff for its diligence in observing all safety and sanitation practices.*

Smith Village now serves

- Meals for independent living residents in their Dining Room, Marketplace Café and The Oak Room with indoor and patio dining options, as well as grab-and-go options at all three locations
- Three meals a day in the Dining Room in Oakhaven assisted living residents
- Three meals a day in the Dining Rooms on all three floors of our Johanson Wing for skilled nursing care and rehab residents

### ***Testing report and schedule for September***

Smith Village tested 128 staff members during the last seven days, and all received negative results.

We conduct weekly tests for all employees, who never tested positive and work in skilled nursing care, memory support and assisted living to meet the

guidelines of the Chicago and Illinois Departments of Public Health. Because Smith Village has had no new cases for residents during the last 95 days, residents living in these settings only are required to be tested monthly. We will administer those tests early this month.

We offer tests every Wednesday for independent living residents, although they are not required to take one. Interested residents should contact Joe Kendrick at extension 7304.

Staff members are required to

- Be screened at the beginning of and during each shift
- Wear a face mask at all time
- Wash their hands on a very regular basis, including before and after helping a resident
- Practice social distancing except when their care for residents requires otherwise
- Disinfect areas as assigned

We value your suggestions and appreciate the opportunity to answer your questions. Please use [COVID19SmithVillage@SmithSeniorLiving.org](mailto:COVID19SmithVillage@SmithSeniorLiving.org), which is monitored by a senior staff member who will ask the appropriate employee to respond directly to you.

As we open more amenities, programs and services at Smith Village, it is essential we foster open, transparent and timely communication. Our goal is to provide more ways to enjoy Smith Village's community spirit.

Sincerely,



Marti Jatis  
Executive Director

PS As you know, Smith Village will not be a polling place on November 3. Today, we detailed three ways residents can vote with confidence. We delivered a memo to residents and sent this information to family members who registered for our weekly email. Please make your decision about which option is best before Tuesday, September 15.