



September 22, 2020

Dear Smith Village Family,

We are grateful to confirm that Smith Village remains free of COVID-19 and our community sustains its CMS Phase Three status, the highest ranking. This way, our community is enlivened with more family visits and shared activities for residents.

To comply with the Chicago Department of Public Health, Smith Village administered last week tests for the virus to 107 employees and three residents. All 110 results were negative.

Visitation program guidelines

Our program for visiting with skilled nursing care, assisted living and memory care residents in the Oakhaven assisted living wing remains the same. As weather cooperates, we ask you to still plan outdoor visits.

For both outdoor and indoor visits with skilled nursing care residents

- Family members should reserve visiting times 72 hours in advance by contacting Lisa Madsen at LMadsen@smithseniorliving.org or 773-474-7316
- We will move visits indoors if weather is inclement
- All indoor visits will be in the independent living lobby

For both outdoor and indoor visits with Oakhaven assisted living residents

- Family members should reserve visiting times at least 72 hours prior by contacting Meghan Maple at MMaple@SmithSeniorLiving.org
- Visits in residents' apartment are scheduled from 10am until 8pm
- If family members prefer, Meghan can schedule an outdoor visit

For both outdoor and indoor visits with independent living residents

- Residents continue to make their own plans with guests while complying with the guidelines for all residents
- Visits in residents' apartments are scheduled from 10am until 8pm
- The pub patio and Fitch Garden remain their designated outdoor areas

Visitors are required to

- Plan only one weekly visit per resident
- Limit guests to two people from the same household
- Comply with all CDC and Smith Village protocols before and during a visit
 - Complete all pre-screening and onsite screening before a visit
 - Wear their own face mask the entire time they are on campus
 - Observe six-foot social distancing in common areas and in apartments
 - Practice hand-hygiene
- Report any symptoms of COVID-19 during a three-day period after they are on our campus, to inform Smith Village to help us conduct contact tracing and report any symptoms during this three-day period after a visit by calling the Receptionist at 773-474-7300

Activities, dining rooms, salons

The benefits of socializing are tangible when we see residents dining together and joining programs offered by our Life Enrichment team.

For the safety of everyone, staff members are required to

- Be screened at the beginning of and during each shift
- Wear a face mask at all time
- Wash their hands on a very regular basis, including before and after helping a resident
- Practice social distancing except when they care for residents requires otherwise
- Disinfect areas as assigned

Appointments for healthcare, visits to hot spots

We adhere to all of the directives by the Centers of Disease Control and Prevention, the Centers of Medicare and Medicaid Services, and the Chicago and Illinois Departments of Public Health.

We advise against taking any trip not medically necessary, and may require precautions such as quarantine when a resident returns to Smith Village.

Employees, residents and visitors, who visit States and Territories named by Chicago as a hot spot for COVID-19, must quarantine for 14 days upon their return. The City updates this list on Tuesdays.

Please share your suggestions and ask questions by sending your email to COVID19SmithVillage@SmithSeniorLiving.org. A senior staff member, who monitors your messages, will ask the appropriate employee to respond.

Because all of us are striving to mitigate the spread of COVID-19, residents can enjoy more ways to visit as well as more amenities, programs and services at Smith Village. We recognize your essential role in ensuring Smith Village remains free of COVID-19 since Friday, May 29.

Very truly yours,



Marti Jatis
Executive Director

PS Our construction team is making great progress on the modernization of the Johanson Wing for skilled nursing care and short-term stay rehab residents. Next week, we'll share more details about our accelerated timelines to complete this major project.