



September 29, 2020

Dear Smith Village Family,

Our community remains free of COVID-19 so we maintain our CMS Phase Three status, the highest ranking. We are grateful to residents, staff members and visitors who have embraced all of our precautions and practices to mitigate the spread of the virus. Your thoughtful participation does make a difference.

We received negative results for all 126 staff members who were tested last week in accordance with the requirement of the Chicago Department of Public Health. In addition, three residents, who were tested, received negative outcomes for the virus.

Visitation program guidelines

Our program for visiting with skilled nursing care, as well as assisted living and memory care residents in the Oakhaven wing remains the same. When the weather is pleasant, we ask you to still plan outdoor visits.

For both outdoor and indoor visits with skilled nursing care residents

- Family members should reserve visiting times 72 hours in advance by contacting Lisa Madsen at LMadsen@smithseniorliving.org or 773-474-7316
- We have moved more visits indoors to the independent living lobby
- Residents can host two visitors from the same household once a week

For both outdoor and indoor visits with Oakhaven assisted living residents

- Family members no longer need to reserve time for visiting with residents in their apartments between 10am until 8pm
- Visitors are limited to two guests in an apartment
- If residents and their families prefer, they can visit outdoors only on the front porch along 112th Place

For both outdoor and indoor visits with independent living residents

- Residents continue to make their own plans with guests while complying with the guidelines for all residents
- Visits in residents' apartments, scheduled from 10am until 8pm, for two guests per apartment
- The pub patio and Fitch Garden remain the designated outdoor areas

Visitors are required to

- Comply with all CDC and Smith Village protocols before and during a visit by
 - Completing all pre-screening and onsite screening before a visit
 - Wearing their own face mask the entire time they are on campus
 - Observing six-foot social distancing in common areas and in apartments
 - Practicing hand-hygiene
- Report any symptoms of COVID-19 during a three-day period after they are on our campus, to inform Smith Village to help us conduct contact tracing and report any symptoms during this three-day period after a visit by calling the Receptionist at 773-474-7300

Construction and parking update

Our construction team has made great progress as it completes the exterior of the addition to the south end of the Johanson Wing. The roof is in place and the entire 3-story tower will be weather-tight before the end of October.

Starting on Monday, October 5, and continuing through this month, we ask your cooperation regarding temporary changes for parking in the lot in front of our main entrance. The entrances on and nearer Oakley Avenue and six parking spaces at the end of this lot will be used for construction equipment access.

- Please enter and exit our main parking lot at the 113th Place driveway closest to Western Avenue.
- If you cannot find a place, please park on 113th Place, and be mindful we are located in a residential neighborhood. To provide more options for you, employees and construction workers are parking elsewhere.

Activities, dining rooms, salons

The benefits of socializing are tangible when we see residents dining together and joining programs offered by our Life Enrichment team.

For the safety of everyone, staff members are required to

- Be screened at the beginning of and during each shift
- Wear a face mask at all time
- Wash their hands on a very regular basis, including before and after helping a resident
- Practice social distancing except when they care for residents requires otherwise
- Disinfect areas as assigned

Appointments for healthcare, visits to hot spots

We adhere to all of the directives by the Centers of Disease Control and Prevention, the Centers of Medicare and Medicaid Services, and the Chicago and Illinois Departments of Public Health.

Smith Village requires employees, residents and prospective visitors, who visit hot spots, to self-quarantine for 14 days. Today, four more States—Kentucky, Nevada, Texas and Wyoming—bring to 23 the States and Territories designated by Chicago as hot spots to avoid due to their spike in their number of new cases of COVID-19.

Please share your suggestions and ask questions by sending your email to COVID19SmithVillage@SmithSeniorLiving.org. A senior staff member, who monitors your messages, will ask the appropriate employee to respond.

We look forward to seeing you enjoy more time together and again thank you for your essential role in keeping Smith Village free of COVID-19 since Friday, May 29.

Very truly yours,



Marti Jatis
Executive Director