



October 6, 2020

Dear Smith Village Family,

We appreciate your gracious accommodation of changes in daily routines during our construction period to modernize the Johanson Wing and to upgrade some finishes in other areas of our community. We're confident you'll agree the final results will outweigh this month's inconveniences.

As we sustain our CMS Phase Three status, the highest ranking, Smith Village is committed to providing more ways for residents to reunite with each other and with their families, especially as the holidays approach.

Precautions to protect everyone

As the flu season approaches and the total number of COVID-19 cases in Illinois has exceeded 300,000, let us affirm our commitment to follow all of our precautions and practices to mitigate the spread of the virus. Because Smith Village must reserve its inventory of personal protective equipment for residents and staff members, all visitors are expected to arrive wearing their own mask.

For the safety of all residents, staff members and visitors

- Wear a face mask at all time
- Wash their hands on a very regular basis
- Practice social distancing

Smith Village staff members are

- Screened at the beginning of and during each shift
- Vigilant about disinfecting areas as assigned

Our program for both indoor and outdoor visits with all residents remain the same. Please review the guidelines at the end of this letter. And on warmer days, plan to visit outdoors which is the safest place to do so.

Testing update

As of today, we received negative results for 121 people—four residents and 117 staff members—who were tested last week. Plus, we learned the test of one employee, not counted in this total, had an inconclusive outcome.

On Wednesday, in accordance with the Chicago and Illinois Departments of Public Health we are conducting monthly tests for assisted living, memory care and skilled nursing care residents as well as all employees.

Construction and parking update

Please remember to only use the 113th Place parking lot driveway closest to Western Avenue because construction equipment requires more space for the crew to complete the exterior of the Johanson Wings' 3-story addition.

For Johanson Wing residents, we are exploring the best ways to set up temporary communal dining areas while the original dining rooms on each floor are being renovated into beautiful gathering places. In the interim, we thank residents for dining in their rooms.

Safety first

We adhere to all of the directives by the Centers of Disease Control and Prevention, the Centers of Medicare and Medicaid Services, and the Chicago and Illinois Departments of Public Health.

Smith Village requires employees, residents and prospective visitors, who visit hot spots, to self-quarantine for 14 days. On Tuesdays, the City announces the current hot spots to avoid due to their spike in their number of new cases of COVID-19.

Please share your suggestions and ask questions by sending your email to COVID19SmithVillage@SmithSeniorLiving.org. A senior staff member, who monitors your messages, will ask the appropriate employee to respond.

It is so gratifying to see residents spending time together and visiting with their families. Thank you for doing your part to keep Smith Village free of COVID-19 since Friday, May 29.

Very truly yours,



Marti Jatis
Executive Director

Indoor and outdoor visitation guidelines

For both outdoor and indoor visits with skilled nursing care residents

- Reserve visiting times 72 hours in advance by contacting Lisa Madsen at LMadsen@smithseniorliving.org or 773-474-7316
- Allows two visitors from the same household once a week
- Join indoor visits in the independent living lobby

For both outdoor and indoor visits with Oakhaven assisted living residents

- No reservations required for families to visit in residents' apartments between 10am until 8pm
- Visitors are limited to two guests in an apartment
- Outdoor visits welcomed only on the front porch along 112th Place

For both outdoor and indoor visits with independent living residents

- Residents and their guests make their own plans
- Visits in residents' apartments, scheduled from 10am until 8pm, for two guests per apartment
- The pub patio and Fitch Garden remain the designated outdoor areas

Visitors are required to

- Comply with all Smith Village protocols before and during a visit by
 - Completing all pre-screening and onsite screening before a visit
 - Wearing their own face mask the entire time they are on campus
 - Observing six-foot social distancing everywhere
 - Practicing hand-hygiene
- Report any symptoms of COVID-19 during a three-day period after they are on our campus, to inform Smith Village to help us conduct contact tracing and report any symptoms during this three-day period after a visit by calling the Receptionist at 773-474-7300