



October 13, 2020

Dear Smith Village Family,

Our newest challenge is finding a sufficient number of safe and comfortable places for residents' indoor visits with families—what a wonderful task!—because construction now has expanded to the Lobby and Living Room near the main entrance of Smith Village.

As we enjoy the benefits of our CMS Phase Three status, the highest ranking, we appreciate your flexibility as we improve common areas and modernize the Johanson Wing.

Being flexible for the near future

Effective immediately, skilled nursing care residents and their families will visit in The Oak Room. Still when visitors arrive, please check with the Receptionist to confirm your location, which may change without much notice. Independent and assisted living residents can continue to plan visits in their apartments and other common areas designated for them.

Please remember to only use the 113th Place parking lot driveway closest to Western Avenue while the construction crew completes the exterior of the Johanson Wings' three-story tower.

Protecting everyone our highest priority

To help us reserve our PPE inventory for residents and staff members if and when we need it, all visitors are expected to arrive wearing their own mask.

For the safety of all residents, staff members and visitors

- Wear a face mask at all time
- Wash their hands on a very regular basis
- Practice social distancing

Smith Village staff members are

- Screened at the beginning of and during each shift
- Vigilant about disinfecting areas as assigned

Please review the guidelines at the end of this letter. And on any remaining warmer days, plan to visit outdoors which remains the safest place.

Testing update

I am very pleased to report we received negative results for all 230 people who were tested last week. This total includes 88 residents—one in independent living, 58 in assisted living and 29 in skilled nursing care—and 142 staff members.

In accordance with the Chicago and Illinois Departments of Public Health, we will conduct weekly testing for all healthcare employees on Wednesday, October 14. Any independent resident who wants to be tested should call the Receptionist. Residents in our healthcare settings now are tested monthly.

Because most employees no longer pick-up their printed copies of their test results, which contain confidential information, we now only will print a test result upon request to Meghan Maple or me. Of course, if someone receives a positive test result, we will immediately contact that staff person and complete contact tracing for that individual.

Early voting deadline this Wednesday

As you know, the League of Women Voters and the 19th Ward have helped us organized a reliable way to make sure your vote counts. If you have not yet placed your ballot in the box provided at the main Reception Desk, please do so before 4pm on Wednesday, October 14.

Safety first

We adhere to all of the directives by the Centers of Disease Control and Prevention, the Centers of Medicare and Medicaid Services, and the Chicago and Illinois Departments of Public Health.

Smith Village requires employees, residents and prospective visitors, who visit hot spots, to self-quarantine for 14 days. On Tuesdays, the City announces the current hot spots to avoid due to their spike in their number of new cases of COVID-19.

Please share your suggestions and ask questions by sending your email to COVID19SmithVillage@SmithSeniorLiving.org. A senior staff member, who monitors your messages, will ask the appropriate employee to respond.

It is so gratifying to see residents spending time together and visiting with their families. Thank you for doing your part to keep Smith Village free of COVID-19 since Friday, May 29.

Very truly yours,



Marti Jatis
Executive Director

Indoor and outdoor visitation guidelines for two guests per household

For both outdoor and indoor visits with skilled nursing care residents

- Reserve visiting times 72 hours in advance by contacting Lisa Madsen at LMadsen@smithseniorliving.org or 773-474-7316
- Join indoor visits in The Oak Room or at another location if necessary

For both outdoor and indoor visits with Oakhaven assisted living residents

- No reservations required for families to visit in residents' apartments between 10am until 8pm
- Outdoor visits welcomed only on the front porch along 112th Place

For both outdoor and indoor visits with independent living residents

- Residents and their guests make their own plans
- Visits in residents' apartments, scheduled from 10am until 8pm
- The pub patio and Fitch Garden remain the designated outdoor areas

Visitors are required to

- Comply with all Smith Village protocols before and during a visit by
 - Completing all pre-screening and onsite screening before a visit
 - Wearing their own face mask the entire time they are on campus
 - Observing six-foot social distancing everywhere
 - Practicing hand-hygiene
- Report any symptoms of COVID-19 during a three-day period after being on campus by calling the Receptionist at 773-474-7300